

USEFUL NUMBERS

Reception

(+39) 331 824 4039

Carabinieri - State Police -

Fire brigade - Medical first aid

Emergency Number

112

Farmacy Gloria:

0365 - 641040

ER:

Hospital Gavardo: 0365 - 3781

Via Santa Maria 24, Gavardo (BS)

Guardia Medica (Gargnano) 0365 - 296466

Tourist Medical help (+39) 333 721 14 53

(from 09 bis 13 – 14 till 18)

SWIMMING POOL

Schedule

09:00-14:00, 15:30-20:00

Rules

- It is forbidden to enter the swimming pool during closing time or maintenance periods.
- Pets are not allowed.
- It is forbidden to use glass or bottles.
- Diving is not allowed.
- It is mandatory to take a shower before entering the water.
- For all matters not listed in these regulations, please refer to the complete regulations enclosed at the entrance of the swimming pool.

CLEANING OF KITCHEN AND ROOMS

The accommodation is delivered clean and tidy and equipped with accessories for daily cleaning.

The necessary cleaning work includes:

Broom, shovel, mop, bucket.

You will find what you need in the boiler room of each apartment.

Cleaning products are not included.

The customer is obliged to clean the kitchenette.

□ **ATTENTION** □

ON DEPARTURE THE GUEST IS OBLIGATED TO LEAVE THE KITCHEN CLEAN AND TIDY, WITHOUT DIRTY DISHES, OTHERWISE THERE WILL BE A FEE OF 30 € FOR ADDITIONAL CLEANING.

GARBAGE

PLASTIC: Yellow transparent bag

UNDIFFERENCED: Brown container

ALUMINIUM AND GLASS: Light blue or green container

IF THE CONTAINER PROVIDED IN THE APARTMENT IS COMPLETELY FULL, THE GUEST IS OBLIGED TO THROW THE WASTE INTO THE APPROPRIATE CONTAINERS IN THE GARAGE. Guests are asked to reduce the volume of cartons, plastic bottles, cans, etc. to a minimum in order to optimize the space inside the containers.

□ **ATTENTION** □

ON DEPARTURE IT IS OBLIGATED TO EMPTY THE GARBAGE BINS AND PUT IT IN THE DESIGNATED CONTAINERS DOWNSTAIRS IN THE GARAGE, OTHERWISE 30€ WILL BE CHARGED FOR EMPTYING.

INSTRUCTIONS FOR USE OF HOUSEHOLD APPLIANCES

Ovens:

The furnaces are ignited by turning the knob from position 0 to position 6, which corresponds to the maximum power of the furnace.

The control light located between the two knobs lights up on the selected stove and remains on until the selected stove has cooled down completely.

Hood:

To turn on the hood, remove the external part.

Use the right button to select 2 types of suction power:

I Minimum power

II Maximum power

The hood light is switched on and off with the light button:

R Light on

0 Light off

A Automatic light (it lights up when the door is opened, it goes out when the door is closed).

Oven:

To switch on the oven, select a cooking mode with the rotary knob on the right between them:

 Grill and resistance

 Grill only

 Resistance only


 Then select the desired cooking temperature.

To turn off the oven, turn the right knob to position 0.


Microwave:


To open the door, press the button under the roller.


To select a cooking mode, press the MODE button and turn the knob to select the desired function:


 A1 – Heating


 A2 – Vegetables


 A3 – Fish

 A4 – Chicken

 A5 – Pasta

 A6 – Potatoes

 A7 – Pizza

 A8 – Soup

***Press the MODE button again and select the cooking time by turning the knob.
Press I to start cooking.***

For quick mode:

By pressing the I button, the microwave starts to work at maximum power for 1 minute.

Each time the button is pressed, the cooking time increases by one minute.

**REMEMBER THAT IT IS ESSENTIAL TO LEAVE THE KITCHEN CLEAN AND TIDY
AND WITHOUT ANY ADDITIONAL UTENSILS WHEN YOU LEAVE**

ADDITIONAL SERVICES

Our structure offers the following additional services:

Parking: 10,00 € per day per car

Towel change: 2,00 € per person

Change of double bed linen: 7,00 € per person

Change of single bed linen: 4,00 € per person

(The bed linen of the pillowcases is included in the change of bed linen).

Cot: 5,00 € per day

High chair: 3,00 € per day

Extra for pets: 10,00€ per day per pet

RULES OF PROCEDURE

- Welcome at "PIAMARTA Hotel & Resort".
- To stay in our hotel means that you fully accept these conditions:
- Check-in is possible from 14:00 until the reception closes, unless otherwise agreed with the management.
- Failure to arrive on time and with delay before 20:00 on the scheduled day shall be considered as a no-show.
- The stay is reserved exclusively for guests who occupy the apartment, therefore unauthorized access is prohibited. Visits by external guests must be announced in advance and approved by the management.
- Children under the age of 18 must be accompanied by adult guests who are responsible for and guarantee for them.
- The management is not responsible for the lack of comfort for guests who do not have any special wishes at the time of booking.
- Check-out must take place by 10:30 a.m. unless otherwise agreed with management.
- At the time of checkout, all magnetic cards in possession must be returned, there is a charge of €20 per key not returned and they will be deducted directly from the deposit.
- The management, at the time of departure, has the right to inspect the apartment if it detects any damage, deterioration of any kind by guests or the lack of objects inside.
- The accommodation will be delivered clean and tidy and will be equipped with accessories for daily cleaning, at check-out the kitchen must remain clean and tidy as it was found at check-in, otherwise the amount of 30 € for the additional cleaning of the kitchen will be deducted from the deposit.
- The final cleaning of the apartment and the cleaning during the stay is the responsibility of the guest.
- It is the responsibility of the guests to ensure the daily disposal of household waste in order to ensure the hygiene of the accommodation.
- At the time of departure, the apartment must be free of any waste of any kind, with deduction of 30 € from the deposit.

- The use of elevators is prohibited for unaccompanied minors under the age of 18.
- The parking lot is reserved only for the guests of the residence.
The internal parking is covered and unattended. The management is not responsible for damage or theft to the vehicles on the parking lot.
- The speed of the vehicles inside the structure must not exceed 10 km per hour.
- Any damage or deterioration of any kind that the guest discovers when taking over the apartment must be reported to the management immediately, but not later than 6 hours after check-in; after expiry of this period, the guest may be charged for it.
- Any damages or impairments of any kind to things or persons caused by the guest during the stay to things within the apartment at the time of the transfer are at the expense of the guest.
- Every guest is obliged to keep his personal belongings and valuables. The management declines any responsibility for loss, theft or damage, regardless of whether it remains in the room or in common rooms.
- Dogs or other animals are not allowed.
- It is strictly forbidden to organize parties and / or events in the apartments.
- Smoking is strictly forbidden in the apartments. All signs of burns on furniture, textiles, floors, etc. will be charged to the guest.
- In the apartments it is absolutely forbidden to use candles, stoves, heaters or electric cookers; in any case it is forbidden to use other accessories that are not supplied, unless it has been approved by the management.
- It is strictly forbidden to remove any kind of equipment out of the apartment or parts thereof or any kind of the facilities provided inside the apartment. Any cancellation will be charged to the guest.
- It is strictly forbidden to take accessories or furniture from the assigned apartment and to move the beds from their place.
- It is forbidden to put laundry on the balustrades of the balconies, the equipment of the apartment includes a drying rack, which can be freely placed on the same balconies.
- It is forbidden to stick nails on the wall, to dirty the walls or to affect the structure and equipment in any way.
- It's forbidden to barbecue.
- Please do not dispose of organic waste or hygiene products in the toilet.

- Guests are free to use the communal areas inside and outside the building according to the rules of a good civil life, good education and respect for nature and the environment.
- The stay in the apartment includes: Power supply, consumption of hot and cold water, Wi-Fi connection, heating or cooling depending on the season, maintenance of the building and furniture and everything included in the file below. The rest is considered extra.
- Please note that you can adjust the temperature of the air conditioners in the apartment using the thermostat and that the air conditioner will not work if the window of the room in which it is installed is opened, taking into account the environment.
- The management has the right to enter the apartment in the absence of the guest under special circumstances (such as fire, illness, flooding, etc.). The management is also obliged to inform the guest about the entry into the apartment.
- Management undoubtedly believes that repeated non-compliance with these rules and misconduct that seriously compromises the harmony and spirit of the Residence may result in their removal as undesirable guests. In this case, the distant guest is not entitled to a refund of the amount paid if the management itself demands compensation for damages and disadvantages.

